

Unable to accept a Referral for a Transferred Client

Issue:

Review a Referral in a status of Created/Pending for a client with Transfer this client is marked as "Yes". Change the status to Placed Accepted and click “Finish”.

on: IDHW, DBH, Region 6, Pocatello

Client: Dae, Sumr | 20915188000019U

Clear Client

Referral

Referred By

AgencyIDHW, DBH, Region 2

FacilityLewiston

Staff MemberBuskey, Michelle, test

ProgramLewiston/Assessment : 6/16/2016 -

State Reporting Category

ReasonClient requested referral

If Other

Is Consent Verification Required?Yes

Is Consent Verified?Yes

Continue This Episode of Care?Yes

Referred To

Signed ConsentsIDHW, DBH, Region 6

AgencyIDHW, DBH, Region 6

FacilityPocatello

Staff Member

ProgramAssessment (-103)

State Reporting Category

Non-System Agency

Non-System Modality

Non-System Specifier

Appt DateUndetermined

Consents Granted

Consent Date: 6/15/2016

Disclosure Domains:

Client Information (Profile) (DS, 7/31/2016)

Intake Transaction (DS, 7/31/2016)

Comments

Referral StatusPlaced/Accepted

Referral Date7/1/2016

Projected End Date

Created Date7/1/2016 6:45 PM

Cancel

Finish

A list of similar clients displays. Click “Select” to indicate the correct client or click “Yes” to create a new client.


Similar Clients already exist in the System and are listed below. Do you wish to continue inserting this client record? Click "Yes" to continue to Add the record or "No" to Cancel the creation of the new record. The Select Action will take you to the record of the duplicate client.

Actions	Unique Client #	Full Name	DOB	SSN	Gender
	20815188000019U	Day, Summer	8/15/1988	000-00-0000	Female
Select	20915188000019U	Dae, Sumr	9/15/1988	000-00-0000	Female

Yes

No


Client: Day, Summer | 20815188000019U

 Clear Client

Profile

First Name

Summer

×

Middle Name

Last Name

Day

Suffix

Gender

Female

▼

DOB

8/15/1988



SSN

000-00-0000

Driver's License

▼

Access Category

Adult

▼

Has paper file

▼

Provider Client ID

Unique Client Number

20815188000019U

State Client ID

Record Created By

Buskey, Michelle

Last Updated By

Buskey, Michelle


Created Date

7/1/2016 5:46 PM

Last Updated Date

7/1/2016 5:46 PM

Date of Death



Administrative Actions



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Cancel

Save

Finish



Alternate Names					Add
Actions	Last Name	First Name	Middle Name	Client Alias Type	
		Sunny		Nickname	

Addresses						Add
Actions	Address Type	Address	Confidential	Created	Updated	
	Client Home	123 A Street Melba, ID 84512	No	7/1/2016	7/1/2016	
	Client Mailing	PO Box 123	No	7/1/2016	7/1/2016	

[illegible]

Workaround:

When you encounter this error, Please send an email with a screen shot of the “Referral” to the WITS HelpDesk at: DBHWITSHD@dhw.idaho.gov. The WITS team will submit the information to FEI who will complete a data Fix.